







TELAIR nbn™ INSTALLATION RESPONSIBILITIES & EXPECTATIONS

The nbn™ rollout in its current state is delivered via one of the following technology types:

Fibre to the Premises (FTTP) | Fibre to the Node (FTTN) | Fibre to the Basement (FTTB)
Fibre to the Curb (FTTC) | Fixed Wireless (Fixed Wireless) | Hybrid Fibre Co-Axial (HFC)

Each of these technology types is delivered via different methods and the responsibilities and demarcation for NBN Co contractors and you, the client, may differ accordingly.

When you receive a completion notice from Telair, simply plug in your Telair configured router, or your BYO device, into the designated port/socket to begin using your nbn™ service.

| TECHNOLOGY TYPE | ACCESS METHOD & NETWORK BOUNDARY POINT (NBP) | NBN Co RESPONSIBILITIES | CUSTOMER RESPONSIBILITIES |
|---|---|--|--|
|  FTTP | <ul style="list-style-type: none"> NBN Co FTTP Network Termination Device (NTD) inside the premises (NBP) A Premises Connection Device (PCD) is also mounted outside of the premises | <ul style="list-style-type: none"> NBN Co will deliver the service directly to the NTD inside the premises using fibre | <ul style="list-style-type: none"> Provide access to NBN Co Technician during appointment window Plug NTD into your Router |
|  FTTN | Multi-Dwelling Premises: Main Distribution Frame (MDF) | <ul style="list-style-type: none"> NBN Co will deliver the service to the MDF using a new copper phone line, or we'll sacrifice an existing line | <ul style="list-style-type: none"> Additional patching by licenced technician may be required from the MDF to the tenancy, at customer's cost Separate vDSL capable Modem Router required |
| | Single-Dwelling Premises: RJ11 phone socket inside the premises | <ul style="list-style-type: none"> NBN Co will deliver the service to a nominated RJ11 phone socket using a new copper phone line, or we'll sacrifice an existing line | <ul style="list-style-type: none"> Provide access to NBN Co Technician during appointment window Separate vDSL capable Modem Router required |
|  FTTB | Main Distribution Frame (MDF) | <ul style="list-style-type: none"> NBN Co will deliver the service to the MDF using a new copper phone line, or we'll sacrifice an existing line | <ul style="list-style-type: none"> Additional patching by licenced technician may be required from the MDF to the tenancy, at customer's cost Separate vDSL capable Modem Router required |
|  FTTC | Multi-Dwelling Premises: <ul style="list-style-type: none"> Main Distribution Frame (MDF) (NBP) A Network Connection Device (NCD) for inside the premises is also supplied | <ul style="list-style-type: none"> NBN Co will deliver the service to the MDF using a new copper phone line, or we'll sacrifice an existing line | <ul style="list-style-type: none"> Additional patching by licenced technician may be required from the MDF to the tenancy, at customer's cost Plug NCD into your Router (note: automated provisioning takes around 15mins) |
| | Single-Dwelling Premises: <ul style="list-style-type: none"> RJ11 phone socket inside the premises (NBP) A Network Connection Device (NCD) for inside the premises is also supplied | <ul style="list-style-type: none"> NBN Co will deliver the service to a nominated RJ11 phone socket using a new copper phone line, or we'll sacrifice an existing line | <ul style="list-style-type: none"> Provide access to NBN Co Technician during appointment window Plug NCD into your Router (note: automated provisioning takes around 15mins) |
|  HFC | <ul style="list-style-type: none"> NBN Co HFC Network Termination Device (NTD) inside the premises (NBP) A Premises Connection Device (PCD) is also mounted outside of the premises | <ul style="list-style-type: none"> NBN Co will deliver the service directly to the NTD inside the premises using HFC cable | <ul style="list-style-type: none"> Provide access to NBN Co Technician during appointment window Plug NTD into your Router |
|  FW | Ethernet port located on the NBN Co Wireless Network Termination Device (WNTD) at the premises | <ul style="list-style-type: none"> NBN Co will deliver the service directly to the antenna on the roof or side of the premises, which is connected to the NTD inside the premises | <ul style="list-style-type: none"> Provide access to NBN Co Technician during appointment window Plug WNTD into your Router |